

Pediatric Protocol

1. Our goal is to relieve pain and address the most urgent need(s). Please remember this is not like doing dentistry in a dental office where more options are available and the patient has the ability to access a dentist more frequently.
2. PRINT all information and do not use abbreviations.
3. For our program, a Pediatric Patient is defined as a child 12 years of age or younger. If the pediatric department is in need of additional patients, patients up to 18 years of age may be sent to the pediatric department.
4. If the pediatric department gets too busy, we can change the age requirement to 10 years of age or younger.
5. The Pediatric Department will have a dedicated chair in Dental Triage for Pediatric patients. All triage will be completed there.
6. Raise your GREEN card to signal a Patient Escort to seat a new patient.
7. Greet the patient by their preferred name (on name tag).
8. Pediatric patients will be numbed in your chair.
9. It is recommended that amalgam restorations be used – especially in posterior teeth. It is quicker to put in an amalgam than a composite, and in the majority of cases it will serve the patient longer. Limited colors of composite material will be available.
10. x-rays are available as determined by the Department.
11. Once treatment is completed, the provider can bring the patient to one of the data entry computers in your department and answer any treatment questions patient or data entry volunteer may have. In the meantime, the provider's assistant can turn around the treatment chair for the next patient.
12. If the parent/guardian has not been treated, the parent/guardian will be escorted to the department indicated on his/her Routing Slip and placed in numerical order, or at the front of the line if their number has passed.