Prosthodontics/Lab Protocol

1. New patients will be accepted in Prosthodontics all day Friday and until 11am Saturday, or until the maximum number of 100 lab prescriptions have been placed. The Prosthodontics Lead will notify the Triage Lead and the Routing Lead when no more cases can be accepted.

2. All patients needing treatment partials will be routed to Prosthodontics after appropriate radiographs have been obtained and prior to going to Clinic Waiting for Oral Surgery.

3. The first patients will be sent directly to Prosthodontics waiting. When the department waiting is full the patients will wait at the clinic waiting area. When 5-10 chairs become available the Prosthodontics Lead will radio the Clinic waiting lead to have patients escorted to the Department.

4. Signal a Patient Escort that you are ready for a new patient by raising your GREEN card. Greet the patient according to the name on their name tag.

5. At the time of impression, the type of partial being made should be recorded in the “Procedures Completed” area of the patient’s record.

6. Treatment partials are limited to replacing 6 or fewer teeth and there must be adequate interocclusal space. Other lab services (repairs, addition of teeth, etc.) will be evaluated on a case by case basis.

7. A blank lab prescription form will be attached to the patient chart. Complete the Lab Rx as appropriate.

8. Determine from Lab Lead when the partial fabrication will be completed. Enter this time on the “Lab Pick Up” slip to denote when the patient is to return to Prosthodontics to receive their treatment partial. All partials need to be picked up by 4:00 pm Saturday. Patients are instructed to go directly to the Patient Entrance to be escorted to Prosthodontics when they return for delivery.

9. When impressions/treatment is finished signal a Patient Escort by raising your RED card to move patient to the next appropriate department.
   a. If the patient has completed treatment for the day, the patient will be escorted to the Patient Exit Tables for check out.
   b. If the patient needs extractions, the patient will be routed to Clinic Waiting to be sent for extractions. If the patient is going to wait for the partial, the patient will be escorted to the family waiting area.