

# Restorative Protocol

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1. Our goal is to relieve pain and address the most urgent need(s). Please remember this is not like doing dentistry in a dental office where more options are available and the patient has the ability to access a dentist more frequently. You are not looking for additional work to do, only that identified in routing as most urgent areas.
2. Please PRINT on the patient charts – DO NOT USE ABBREVIATIONS.
3. Raise your GREEN card to signal a Patient Escort that you are ready to see a new patient.
4. Greet the patient by the name written on their name tag.
5. Your first patient will **NOT** be numb when they arrive at your treatment chair. The provider will need to get the patient numb before treatment. While the patient is getting numb you can take this opportunity to go over the post-op instructions.
6. Restorative and Endo will have 4 numbing chairs to be used after the first round of patients.
7. Confirm patient identity, has the correct radiographs if they had taken and confirm treatment recommendations.
8. X-rays are available on an as needed basis. Please don't request an additional x-ray unless absolutely necessary.
9. We are working to improve the dental situation of these patients. If you get an exposure on a posterior tooth, the tooth should be extracted. We do not want to place a pulp cap and risk having the tooth flare up in the future. These patients may not be able to afford the treatment to fix that situation. Endodontic procedures on anterior teeth can be done, as well as critical posterior abutments (if the condition of the teeth is favorable). Endodontic procedures may be limited due to the number of dentists providing endodontic treatment. Extraction may be the better option. If in question check with the department leads.
10. If your patient has a tooth you determine is non-restorable and needs to be extracted you can do that in your chair. If you are not comfortable doing it, the Restorative Department Head can get the patient into the Oral Surgery Department or utilize a roaming surgeon to have the tooth extracted. A routing card would have to be obtained before.
11. DYCAL, PULPCAPS and 4 + surface restorations are not a good service at MOM.
12. It is recommended that amalgam restorations be used, especially in posterior teeth, because in the majority of cases it will serve the patient longer. Limited colors of composite material will be available. However, we are not going to say that you cannot do composites, and limited colors of composite material will be available. Curing lights will be available, but shared between stations.

13. Once treatment is completed, the provider can bring the patient to one of the data entry computers in your department and answer any treatment questions patient or data entry volunteer may have. In the meantime, the provider's assistant can turn around the treatment chair for the next patient. Written post op instructions are given at check out, but please review with pt. specific to their treatment.
14. Some Spanish and other Languages translators may be available.
15. If you stick yourself or are stuck with an instrument, immediately notify the department lead who will follow the needle stick/sharp instrument protocol.
16. Please bring your DEA number for prescription writing purposes. The department head will have prescription forms available; however, you are welcome to bring your own forms. Prescription forms will not be needed for Acetaminophen, Amoxicillin, Clindamycin or Ibuprofen. Those will be indicated on the patient registration form and the patient will receive those free of charge onsite. Any other prescription will be at the patient's expense.
17. Please stagger your lunch breaks. Be sure to let the department head know how long you will be gone, depending on the time someone else may use the chair while you are gone so patient flow isn't disrupted.
18. For their comfort and safety patients need to be escorted at all times. If your patient needs a bathroom break, make sure they have an escort to leave our department.

### **STERILIZATION and INSTRUMENTS**

- 1) Remove all sharps from the instruments before taking them to sterilization – do not walk on the clinic floor with sharps.
- 2) You or your assistant are responsible for making sure that your personal instruments are identified as yours when they go through sterilization. To ensure this, drop your instruments off at the side of the table marked "Dirty Personal Instruments" and have your name written on the sterilization pouch(es) and leave the pouch(es) on the tray with the instruments. You will pick them up from at the "Clean Personal Instruments" station.
- 3) If you are using ADCF instruments, be sure to take them to the used instrument bins in the back of our area. They will be transported to the "Dirty MOM Instruments" side of sterilization.
- 4) Broken ADCF instruments should be returned to sterilization, do NOT throw them away.
- 5) Scrap amalgam should be placed in the amal scrap containers in our department.
- 6) **Disinfection Detail:**
  - a. Wipe everything with the sani-wipes located on the tables.
  - b. Slow speed motor stays and is wiped

- c. Run one cup of disinfection solution through suction between every patient
- d. Dirty instruments except “personal” go in bins at back table, and disposables into garbage.
- e. Do not stock pile disposables on table tops, get fresh for each patient

**Setting Up:**

- 1) Review chair operation, (not a lot of options) so find a position generally comfortable for the Doctor and go with it. Have patient sit and swing legs up onto the chair. Support the back as you help them recline, as they can be tippy!
- 2) Things you will need from sterilization area each patient: (main kit, high speed, contra angle to go on slow speed, which remains at the unit, and possibly anesthetic syringe.
- 3) Gloves can be picked up at dispensing
- 4) All other burs, materials, suction tips etc.... will be at dispensing table in Restorative Department.
- 5) If you are a doctor willing to do extractions please post an orange OS card by your station so you can be identified if needed in our area.

**Helpful Tips for extras to bring:**

- 1. Doctor stools are provided, but are not very adjustable and there are not enough stools for assistants to sit. If you are able it is really nice to bring your own Doctor and Assistant stool.
- 2. The quality of the unit lights is quite poor, so if you own a head light with your loops or want to get a camping head light to bring that is very helpful.

LASTLY, PLEASE BE FLEXIBLE and THANK YOU for participating today.