

### Coordinating Dental Care through Community Partnerships

Dave Andersen, DDS John Lueth, DDS Moderator: Bridgett Anderson June 2015



#### Introduction to Rural Dentistry

Dave Andersen, DDSPractice in Park Rapids, MN

Northwestern District







## Who are the patients?

#### Personal

- Widespread area
- Life-long patientsEntire families



Health

- Medically/mentally compromised
- Fluoridated water sources

Economic

- Lower income
- Greater array of insurance coverage
- Lack of insurance
- Lower education levels





### Access to Care Issues for Patients

What contributes to access issues?

- Travel time/road conditions
- Lack of funds
- Larger % of MA/MN Care patients
- Lack of patient education
- regarding dental care
- Young motherhood
- Nursing home residents







### Who are the dentists?

Older, maleMore single-dentist offices

- Workforce
- Smaller staff
- More duties per employee
- Dentist is CEO/CFO/HR/PR, etc.
- Difficult staff recruitment

Rural Dental Care

- Less use of technology
- 24/7 emergency on-call (office and hospitals)
- Hospital dentistry cases







#### Who else is available?

Rural dentists practice wider scope of dentistry "Super Generalist"

•Fewer (and farther) dental specialists

Fewer hospitals = Fewer M.D.'s

More difficult to get a second opinion





John Lueth, DDSPractice in Bemidji , MNNorthwestern District









## Procedures Offered

- Fillings
- Extractions
- Root Canal Treatments
- Crowns/Bridges
- Whitening
- Orthodontics
- Dentures
- Repairs











# MD & DDS Collaboration for Optimal Patient Care

•How we talk dentist- to- dentist vs. dentist-to-physician

- Better Rx communication What medicine? Who prescribed it? Side effects (dry mouth!)
- Pre-medication Recommendations Who prescribes? Indications





# MD & DDS Collaboration for Optimal Patient Care (cont)

- Premedication for dental procedures
- Current Recommendations



Heart- Endocarditis 2008 Updated Prevention of infective endocarditis: Guidelines from the American Heart Association

 Joint Replacement 2014 Clarification The use of prophylactic antibiotics prior to dental procedures in patients with prosthetic joints



# MD & DDS Collaboration for Optimal Patient Care (cont)

 Surgeries/cancer therapies and timing of dental treatment

Are the DDS/MD/patient on the same page?

How can we create better communication?





# Improving Communication with Communities

Work with Nurses/ CNAs

Long Term Care Facilities

MDA has resources available



Growing Old With a Smile: Oral Care for Older Adults in Long-Term Care



# Improving Communication with Communities (cont)

•Oral-Systemic Health Awareness that focuses on:

- Diabetes
- Cardiac Conditions
- Joint Replacements
- Cancers
- Infections
- Headaches/migraines/TMD





### **New Initiatives**

Thinking "outside the box"



Dentists and diabetes screening, referral

 Telemedicine and Teledentistry- 2015 Legislation- health plans required to consistently reimburse providers for delivering care through this technology



# Improving Communication with Communities (cont)

- Work with Head Start/DAC/Schools
- Promote higher fluoride Rx knowledge
- Pre and post- natal maternal visits
- Promote 1<sup>st</sup> dental visit at one year of age



- Current American Academy of Pediatric Dentistry Guidelines
- •MDA also has resources available for the FIRST dental examination



#### Increase awareness of dental disease



Mission: Provide access to a dental home for those in need



## MD and DDS Collaboration

Increased early childhood health education that focuses on

- Fluoridation
- Brushing/oral hygiene
- Timing of tooth eruption
- Timing of first dental visit
- Nutrition and caries risk
- Baby bottle use/contents
- Effect of neglect





#### How Can We Collaborate?

Communication

Follow- Up

Referral System







# From Private Practice into the Community

2008- Why we became involved in community clinics

Tooth decay is the single most common chronic disease of childhood

 Difficult access to dental services by poor and minority groups who are at most risk

•High risk service region in and around Beltrami county

NW Minnesota Medicaid enrollee statistics

#### •ALL AREA COUNTIES IN NW MINNESOTA REGION DESIGNATED AS DENTAL HEALTH PROFESSIONAL SHORTAGE AREAS (HPSA'S)

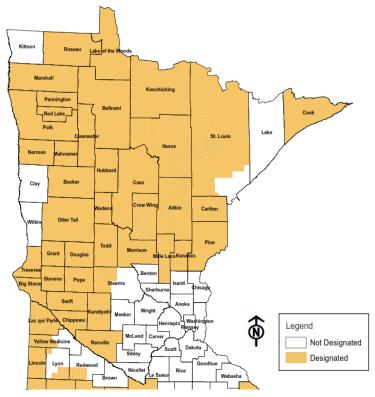


# Locating Dental Care

- 100 miles from Bemidji to Brainerd
- 110 miles from Bemidji to Grand Forks
- 140 miles from Bemidji to Duluth
- 160 miles to St. Cloud
- 200+ Miles to Twin Cities!!!

#### Health Professional Shortage Areas

Low Income Dental HPSA Designations





#### **Rural Recruitment**

Challenges in Recruitment

Loan Forgiveness Programs

Health Professional Shortages





### Loan Forgiveness Programs

 Minnesota Dentist Loan Forgiveness Program- Minnesota Department of Health

Minnesota State Loan Repayment Program

Martha Mordini Rukavina Loan Forgiveness Program- Minnesota Dental Foundation

NEW! <u>Dedicated to MN Dentists</u> - MN Dental Foundation and Delta Dental Foundation collaboration



## Improving Communication with Patients

More patient education

- Better home care
- Understand patient priorities Cost? Health? Esthetics?

Understand insurance coverage



•Affordable Care Act- Increased Medicaid enrollees and expanded public and private pediatric dental coverage

 MDA has patient and provider resources available to help navigate



# Help MN Smile Campaign

- Addressing Minnesota Medicaid/ Minnesota Care dental program
- Diverse stakeholder group
- Launched <u>campaign</u> in 2015
- Legislative Support



2015 Session

Outcome- 10% increase in fees for dental providers outside of 7 county metro



### Take Action

Engaging stakeholders



Access to dental care a public health concern

Benefit to public



Comparison to other public health initiatives- such as

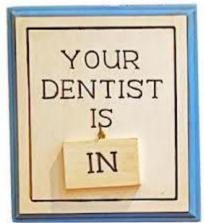
immunization





## **Comparison of Practice Models**

- Park Rapids and Bemidji Community Dental Clinics
- Developed in different ways
- Serving same populations



Financially supported by different means



## Park Rapids Community Clinic

ER- substantial costs

Medicaid reimbursements



 Program streamlines referral from medical for patients with dental needs to receive care



# Park Rapids Community Clinic (cont)

Clinic Operations

"First come, first served"

Hospital referrals

Model is supported by dentists





# Park Rapids Community Clinic (cont)

- Procedures performed at the clinic
- Procedures NOT performed at the clinic
- Helping patients with pain and infection
- Non- pregnant adult Medicaid patients have limited benefit set for dental



# Northern Dental Access Center-Bemidji

• Vision: to be a not- for- profit, non- competitive dental service for the underprivileged and underinsured, providing access and education for emergency and preventative care, paying particular attention to children

 "Stone soup- everyone brings a little something"- Jeanne Larson









# Northern Dental Access Center-Bemidji (cont)

•Funding sources- different from Park Rapids clinic

 Includes; Beltrami Area Service Collaborative, Beltrami County Commissioners, Bemidji Area United Way, Delta Dental of Minnesota, George W. Neilson Foundation, Mardog Foundation, Merit Care Clinic, DHS, Northwest Minnesota Foundation, Patterson Foundation, PrimeWest Health, Private Practice Dentists and Sunrise Rotary



# Northern Dental Access Center-Bemidji (cont)

Accept Medicaid and subsidized programs

Allow referrals of new MHCP patients

Clinic is financially self- sufficient with paid staff

Executive Director, Jeanne Edevold Larson



### NDAC Outreach Activities

•NDAC Connects with the patients that it serves!

Provide patient support services that address barriers to care such as transportation assistance, flexible scheduling, insurance counseling, mental health screening and referral

 Dental professionals go out to schools and perform preventative dental care using mobile equipment





### Recent NDAC Award

In 2015, North Dental Access Center's program "A Collaborative Approach to Community Dental Care" was named as one of just two honorable mention recipients in Mutual of America's 2014 Community Partnership Award competition, which received more than 600 entries from organizations nationwide.

As one of 10 finalists in the competition, Northern Dental Access
Center received a \$25,000 award from Mutual of America.



#### Access to Care Issues

Location

- High Risk Populations
- Unique needs
- Financial difficulty









# Introduction to ASTDD Basic Screening Survey

 US National non- profit organization representing state public health agency oral health programs

 Recognizing a need for community- level oral health status and dental access data

 Provide a framework for obtaining data that is inexpensive, easy to implement and consistent

•Utilized in development of Minnesota Oral Health Plan



# Introduction to ASTDD Basic Screening Survey (cont)

• "a dental screening is not a thorough examination and does not involve making a clinical diagnosis resulting in a treatment plan"

- Intended to identify gross dental or oral lesions
- Can be done by dentists, hygienists, or other appropriate health care workers
- •Ease of implementation, helps locate children that are in need

 Resources are available for use in clinic – Ohio Department of Heath has great guides for screening



### **Dental Outreach Activities**

•MDA Give Kids a Smile Program



Donated Dental Services



 School of Dentistry- outreach clinics, Rural Track program and other rural initiatives





# Mission of Mercy

#### N ission of Mercy Minnesota Dental Foundation

Two day annual dental event

•GOALS \$1 million in treatment 2,000 patient encounters

 Save the Date! MOM 2015- at DECC Duluth July 17<sup>th</sup> and 18<sup>th</sup>, 2015

Volunteers needed!











#### Conclusion







# Thank you!

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# Thank you!

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### **Additional Materials**

For any information/ resources from today's presentation please contact:

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